



Executive 2020.1 Release Notes

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Release Overview

Telescope Executive 2020.1 release contains enhancements and addresses issues reported by customers on the previous release of the product, Version 2019.1, published in December 2019.

RELEASE VERSION	Telescope Executive 2020.1
RELEASE DATE	February, 2020
RELEASE TYPE	Generally Available
DELIVERABLES	Product Release Software and Release Documentation

Release Strategy

As we build a great new foundation for Northplains, every release will focus on theme-based features and enhancements prioritized within the roadmap. The Northplains product management team bundles tasks into releases thematically so that it's clear how each release will impact your use of Telescope.

The Telescope Executive 2020.1 release is focused on the theme of workflow, ingestion, download & security which has been highly prioritized based on customer feedback.

Future release themes will be based on customer communicated priorities, so please make sure you have voiced your opinions. Reach out to our team anytime at success@northplains.com.

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!

Summary of Fixed Issues

Fixes for the following reported issues have been included in this release.

ZENDESK ID	ISSUE ID	SUMMARY
NA	NORTHHP-21309	Fixed an issue where instead of showing the location of an uploaded file, a version mismatch error would appear
1659872	NORTHHP-21533	Fixed an issue where the file broker folder would not expand
878315	NORTHHP-21731	Fixed an issue where files couldn't be downloaded via Quick Links
878299	NORTHHP-15863	Fixed an issue where eciRGB files were displayed as being sRGB files
879728	NORTHHP-16630	Fixed an issue where the browser would freeze when sharing a catalog via Telescope Web
879626	NORTHHP-16550	Fixed an issue where under form search, if asset subtype is jpg, the pop-up wouldn't display any options
880229	NORTHHP-15856	Fixed an issue where the installation prompt for the uploader would appear even if uploader was installed
NA	NORTHHP-15881	Applied a fix to the storage of passwords in the aspera.prop file
902917	NORTHHP-16323	Fixed an issue where a search result set would disappear and throw an error after closing a preview pane for an asset
880235	NORTHHP-16251	Fixed an issue where users could not alter their settings without entering data in the phone field
879719	NORTHHP-16394	Fixed an issue where pop-ups would not show in advanced search
889837	NORTHHP-16571	Fixed an issue where scrolling would be prohibited in Quick Links
889834	NORTHHP-16646	Fixed an issue where scrolling vertically over Jobs would create new Job windows
879625	NORTHHP-16557	Fixed issues related to user permissions on drag & drop
879616	NORTHHP-16576	Fixed overlapping of text in Conversion section
879578	NORTHHP-16599	Fixed a idle time issue in TSAdmin where it would only reset the seconds, not the minutes

878302	NORTHHP-16008	Fixed an issue where the confirmation e-mail would add extra spaces in username and password for self registration
879594	NORTHHP-16133	Fixed an issue where the Transformation Platform would not be able to process files containing the % sign
879615	NORTHHP-16390	Fixed an issue where the Transformation Platform would not be able to process .mov files
NA	NORTHHP-16800	Fixed an issue where the uploader would not start when trying to upload a file
NA	NORTHHP-16915	Added a better messaging for cancelling a new metadata asset import
NA	NORTHHP-15998	Removed some protocol strings from metadata information in the Uploader
880124	NORTHHP-16388	Fixed a Solr index issue where it did not update after manual upload of text tracks in video interface
NA	NORTHHP-17709	Fixed an issue where the asset info window would freeze after a few times opening it
1011907	NORTHHP-17551	Fixed an issue where uploading a tiff with clipping path would result in a preview showing the clipping path only
NA	NORTHHP-19447	Fixed an issue where the user was not able to download an asset with Aspera on and Enhanced Download off
NA	NORTHHP-16037	Fixed an issue where the volume slider on videos would not work
NA	NORTHHP-21497	Fixed an issue where advanced search would not return popup values for any metadata field
NA	NORTHHP-21522	Fixed an issue where the volume control slider bar in the Video Manager would not work on Chrome and Firefox
2079429	NORTHHP-21545	Fixed a security issue related to Cross Site Scripting, so no scripts could be injected after authentication
1464905	NORTHHP-18890	Fixed an issue where creating a video file was not possible if "/" was in the metadata
880112	NORTHHP-21524	Fixed an issue where hitting Enter after searching for a text track would result in a counterintuitive action, namely reset the video playback

Installation Instructions

Download Updates

Download the Release Package from the Northplains Portal at <https://portal.northplains.com/>

- Access the Northplains Portal using your existing login credentials
- Telescope Release Package:

telescope-patch-windows-2020.1-release.zip

- Transformation Platform Installer

transformation-platform-installer-1.7.0.11064-win.x86_64.zip

Installation Instructions

The full installation instructions can be found at <https://portal.northplains.com/>

Certified Platform Matrix

	One of the following operating systems:
SERVER	<ul style="list-style-type: none">• 64-bit OS X 10.10.5 Yosemite or higher (up to macOS 10.12 Sierra) with Java 1.8• Red Hat Enterprise Linux (RHEL) Server 64-bit version 6 or 7• CentOS Linux 64-bit version 6.5 - 7.2
CLIENT	<ul style="list-style-type: none">• Telescope Pilot requires at a minimum 64-bit OS X Yosemite 10.10.5• Other client software requires at a minimum OS X Mountain Lion 10.8.5

Questions?

For more details about this release, you can contact your Account Manager at success@northplains.com.

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